



Artificial Intelligence (AI) Policy

PTT Global Chemical Public Company Limited, or GC, is a leading producer and refiner of comprehensive petrochemical products, serving as the chemical flagship of PTT Group. Driven by our vision “To be a Leading Global Chemical Company for Better Living”, GC is committed to enhancing the quality of life and recognizing the importance of Artificial Intelligence (AI) technologies in boosting business competitiveness and optimizing business operations and personnel efficiency, GC has established the following artificial intelligence policy:

1. **Competitiveness and Sustainability Development:** GC shall continuously utilize and develop an AI systems to increase creativity and competitiveness and ensure that it creates benefits for and enhances the effectiveness of GC's personnel and stakeholders and in consideration of social, economic, and environmental sustainability, and good governance.
2. **Compliance with Law, Ethics, and International Standards:** GC is committed to developing and utilizing AI systems by relevant laws and regulations, upholding ethical and moral standards of society, and adhering to participative principles involving personnel and stakeholders in decision-making. GC shall also comply with best practices and standards set by domestic and international governing bodies.
3. **Transparency and Accountability:** GC is committed to the transparent use and development of AI systems. This includes proactively communicating with stakeholders to ensure their awareness when using or interacting with AI, and AI-generated content will be identified. Provisions shall be made to access explanations detailing how our AI systems operate and the key factors that influence their decision-making and output generation. Furthermore, GC will establish clear usage guidelines to ensure AI is applied appropriately to specific tasks, assign roles and responsibilities for AI governance, and implement systems for promptly diagnosing and responding to errors or issues that may arise from AI systems.
4. **Security and Privacy:** GC shall emphasize security, privacy, and data protection for all stakeholders under applicable laws and our internal policies. GC shall ensure that risk prevention and control measures, along with guidelines and procedures for incident management and mitigation, are in place so that the affected tools or AI systems can return to a safe and normal state and that any damages or adverse effects are remediated.

5. **Fairness:** GC is committed to developing and utilizing AI by prioritizing diversity and eliminating biased treatments and discrimination against sensitive factors such as ethnicity, nationality, religion, gender, age, etc. In addition, GC shall promote the inclusiveness of all groups of users to ensure fairness to all stakeholders both within and outside our organization.
6. **Reliability:** GC shall promote AI to produce accurate, reliable, and reproducible outputs through implementing data quality and integrity control. Moreover, GC shall set up a process and channels for stakeholders to send feedback and complaints.

Scope

This Policy applies to all personnel within GC, including contractors, subcontractors, partners, vendors, and collaborators involved in any aspect of AI tools usage and development. All personnel must comply with this and other policies and procedures issued by GC. Any annexes or appendices issued under this Policy are considered part of the Policy.

Implementation and Penalty

GC reserves the right to continually access and monitor personnel's use and interaction with AI on any GC network. Personnel who fail to comply with any provision of this Policy may be subject to disciplinary or legal punishment under GC rules and regulations or applicable laws. Violations by contractors and subcontractors may result in the termination of the contract and may be subject to legal punishment under applicable laws.

Enforcement

This policy has been approved by the PTTGC Group's Digital & IT Steering Committee (DISC) and shall be in effect as of the date of the Chief Executive Officer's signature.

Announced on March 7, 2025



(Mr. Narongsak Jivakanun)

Chief Executive Officer