## **Health and Safety Training and Information Sessions**

According to the QSHE Management policy, PTTGC has established that "the management of all levels within the Company is to be responsible and serve as a model for the development and upkeep of quality, safety, health and environment management systems. They are also required to provide proper support and resources to allow employees to be able to enact these policies in practice. Sufficient communication is to be made to related parties to ensure that they understand the effects of operating according to QSHE policies."

Additionally, PTTGC encourages the awareness of quality, safety, health and the environment by organizing a variety of internal and external training courses. They are listed as follows.

- 1. A full-day Staff Orientation course was held for new employees of the Company to learn about SHE Management and Basic Safety Training.
- 2. To increase awareness for energy and environmental conservation, training has been organized for production, engineering, and technical department heads.
- 3. In regards to energy conservation laws, training has been held for relevant managers and other staff members.
- 4. Environmental training has been provided related to industrial waste, water and air.
- 5. SHE Refresher courses have been operated for 2 years and help to maintain the Training Record in HR.
- Mandatory SHE training has been provided to employees who work in production lines, as these staff members must be responsible for providing first response in the case of emergency.
  Training topics include Advanced Fire Fighting, Oil Spill Response, Incident Commander, Rescue and First Aid.

PTTGC continuously provides training for its employees in the areas of safety, health and the environment. Information is collected for each training session held for staff members. It was found that in some courses, attendance rates of greater than 100% were seen, meaning more people joined than were invited. Some courses saw an attendance rate of 81-94%. Internet registration is available for SHE training via the Company's intranet as well, for courses such as Basic Safety, SHE Refresher, Confined Space and Permit to Work.

Additionally, all employees must attend annual safety courses, including basic safety, first aid, and defibrillator training. All training information has been maintained according to standards set forth by OHSAS/TIS18001. Training topics are also reviewed periodically by agencies responsible for environmental, health, and safety procedures. This is to ensure the Company training will always cover required subject matters. The Company's Human Resources Department is responsible for the administration of training programs, as well as, staff enrollment. For any staff members or contractors who do not pass tests related to emergency safety, training must be re-taken.